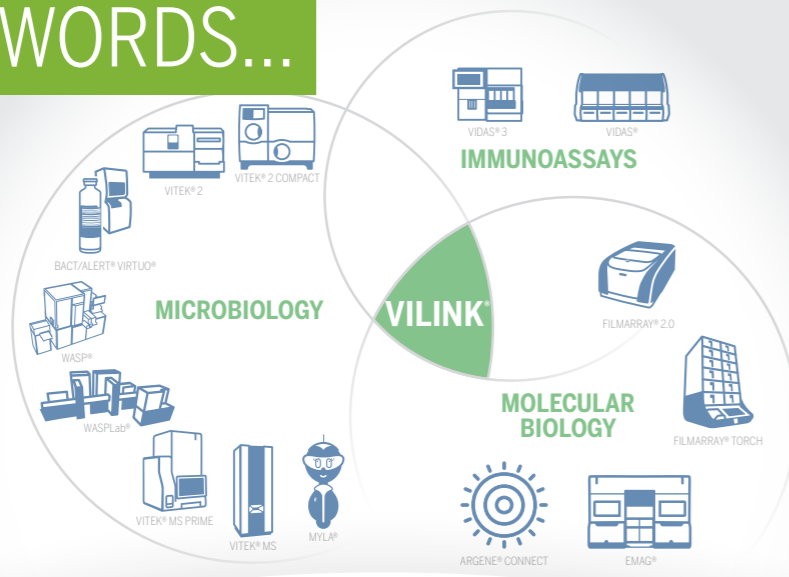




IN YOUR WORDS...



" Remote access (VILINK[®]) allows us to troubleshoot in real-time in most cases, with minimal interference to our laboratory workflow "

Margarida Pinto
Director of CHLC Group Microbiology Lab
Lisbon, Portugal

" After initial concerns regarding data security in relation to patient information, we had no problems at all. In fact, it helps in overall maintenance, and any issues which may affect optimal performance are detected, where even we may miss them. This definitely helps in system optimization "

Dr. Michael Mawlong
Consultant Microbiologist,
Nazareth Hospital, Shilong, Meghalaya, India

GET EASILY CONNECTED

VILINK[®] can be installed in less than 30 minutes remotely or during scheduled maintenance.

Please contact your local bioMérieux representative.

OPTIMUM CUSTOMER EXPERIENCE

Remote Video Services brings fast bioMérieux-supported troubleshooting remotely using augmented reality and virtual presence. You can have a bioMérieux engineer virtually "by your side" in minutes – right when you need us most.

Discover more about Remote Video Services : <https://go.biomerieux.com/RemoteVideoServices>

VILINK[®]

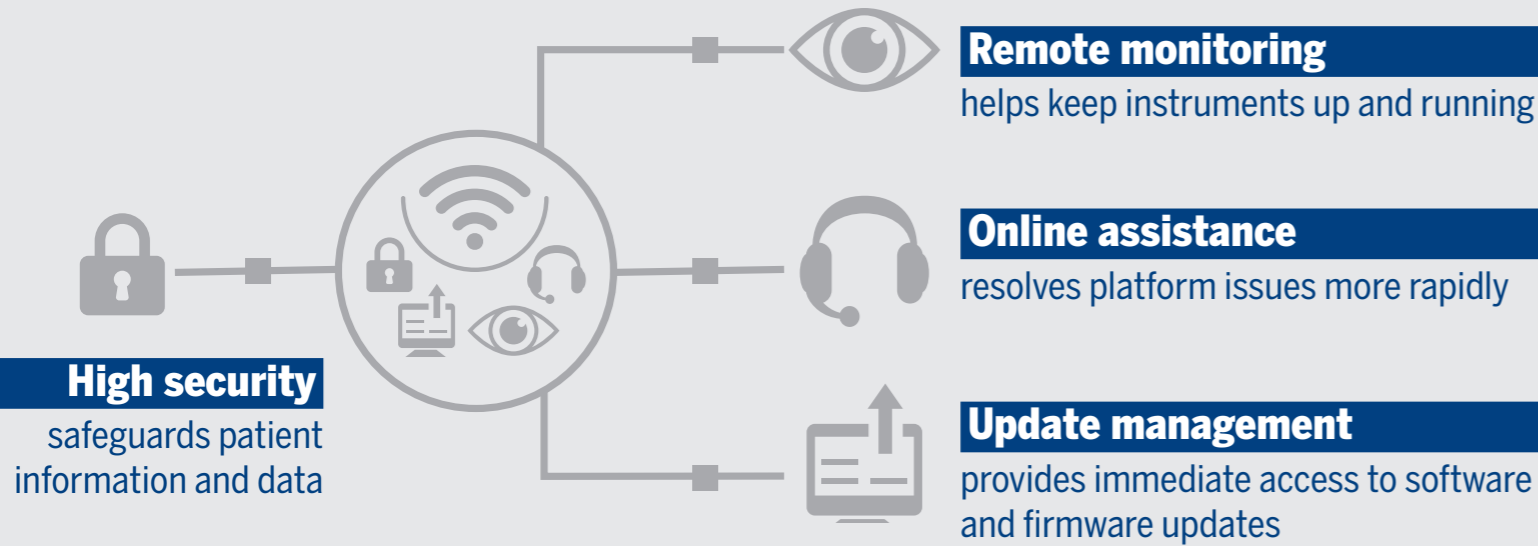
INTELLIGENT INSTRUMENT MANAGEMENT SYSTEM



PIONEERING DIAGNOSTICS

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VILINK®, the safe, secure and simple way to increase instrument up-time in your lab:



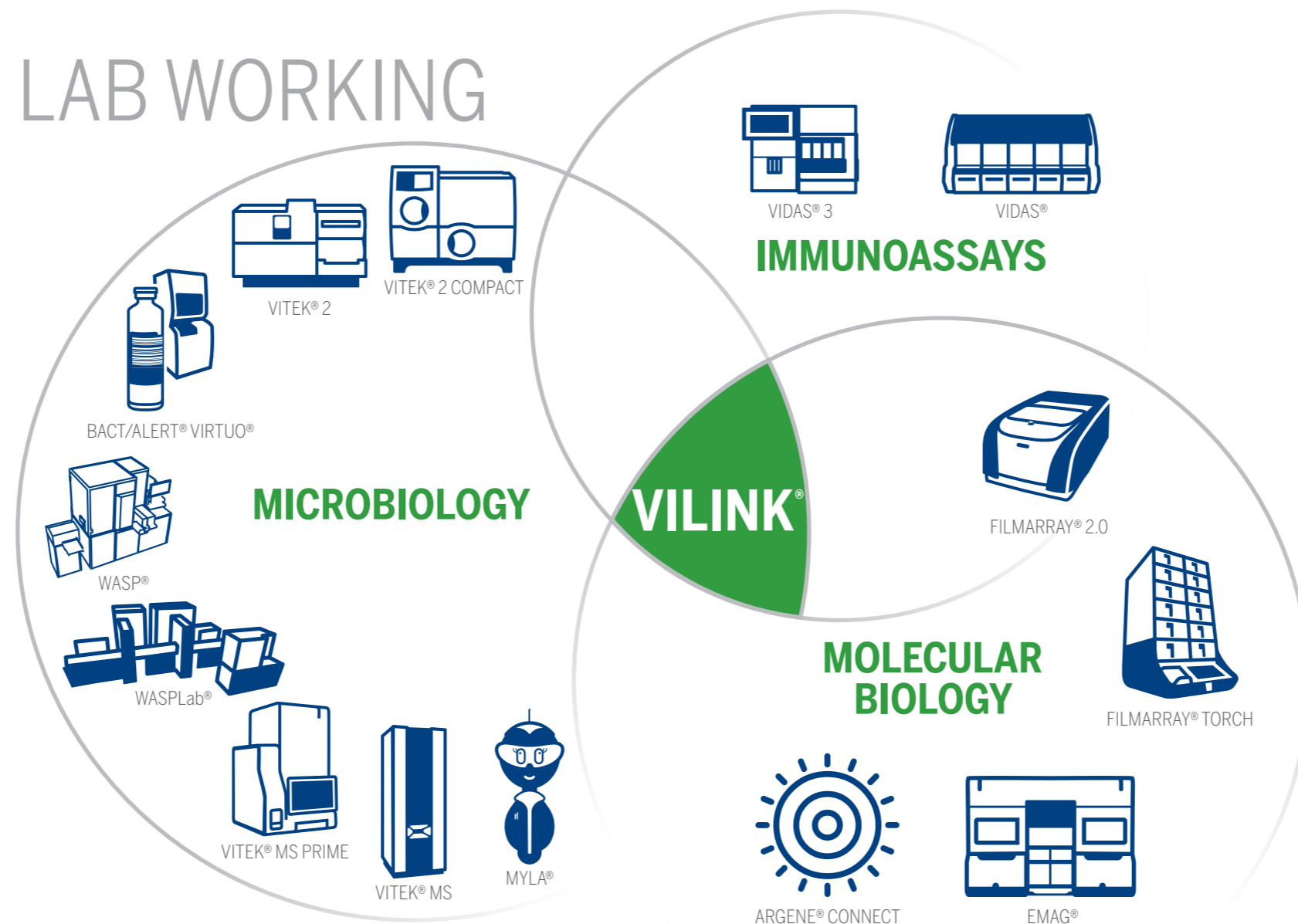
KEEPING YOUR LAB WORKING

ADOPTED WORLDWIDE

- bioMérieux instruments, running all over the world, in more than 160 countries
- Majority of bioMérieux customers are connected to VILINK®

HIGH SECURITY STANDARDS

- Externally validated process to provide maximum data security
- Compliance with international regulations and standards as GDPR and HIPAA
- On-hand team of experts to answer your IT department queries



FASTER MAINTENANCE

Case resolution 5 times* faster with VILINK® than on-site intervention

BENEFITS INCREASING OVER TIME



* Data on file, bioMérieux.
** Consult your local representative for availability.